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## **CPO Ltd. receives Konica Minolta 2010 Pro-Tech Service Award**

SANTA CLARA, CA, ISSUED JUNE 15, 2010...CPO Limited, a solution provider of document imaging products and services, has been honored with a 2010 Pro-Tech Service Award by Konica Minolta, which recognizes those Konica Minolta dealerships that demonstrate the highest commitment to customer support and satisfaction.

The Pro-Tech Service Standard is difficult to achieve and is awarded only after an extensive evaluation process. Every element of the service operation, including management skills, inventory control, technician expertise, dispatch systems, customer satisfaction and more, is carefully scrutinized.

"Providing excellent service has become increasingly important in our industry, and Konica Minolta is committed to assuring the highest performance standards across our organization," said James Ingrassia, Vice President, Solutions Support Division of Konica Minolta Business Solutions U.S.A., Inc. "The Pro-Tech Service Award represents Konica Minolta's gold standard for service competence and proficiency; there is no higher honor for an authorized Konica Minolta dealer partner and CPO Ltd. should be very proud of its achievement."

"It is an honor to be named a 2010 Pro-Tech Service Award recipient," said Mike Arnold, President/CEO of CPO Ltd. "It is a mark of distinction which we are proud to showcase as it symbolizes our commitment to offering the best business practices in our marketplace."

The award comes on the heels of other news for the 29-year old CPO Ltd. - a relocation of its Santa Clara office to a new location at the Marriott Plaza Building, 2901 Tasman Drive, Suite 112 in Santa Clara. The new location showcases a Sales Center, providing opportunities for businesses to see demonstrations of the latest Konica Minolta and Sharp products and services, as well as various other software solutions in their fully integrated Showroom.

### ***About CPO Ltd.***

CPO Ltd. is a privately-held company and leading supplier of document imaging products and solutions to companies, government agencies, schools and universities in the San Francisco Bay area. CPO Ltd is an authorized distributor of Konica Minolta and Sharp products. Founded in 1981, CPO Ltd is the oldest privately-held office product provider in the Silicon Valley and has been recognized over the years for excellent and personalized customer service. From its early days of focusing on national and international sales of remanufactured high-volume copier/duplicators, the company developed into an Independent Service Organization providing sales, service, rentals and supplies on high-volume equipment. CPO Ltd has further expanded over the years to include a wide array of cutting edge technology hardware, software solutions and network support services. CPO Ltd. offers a number of workshops and seminars on office equipment, print management, and additional topics aimed at saving businesses and institutions on their document generation cost. The firm also offers a unique "Love It or Leave It" program which provides risk-free ownership and service of office equipment. CPO Ltd. maintains headquarters at 2901 Tasman Drive, Suite 112 in Santa Clara, Ca. CPO Ltd is a member of the Silicon Valley Chamber of Commerce, the Business Technology Association, the Better Business Bureau

and the Select Dealer Group. Additionally, founder Mike Arnold served for ten years on the Board of Directors of the National Independent Service Organization (NISO). The firm employs 40 people and services the entire San Francisco Bay area. For additional information on CPO Ltd. and the products and services it offers, please call (408) 727-3310 or visit [www.cpoltd.com](http://www.cpoltd.com).